

Easy-UPS Li-ion Firmware Upgrade

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Step 1: Have the UPS in Stand-by mode

To put the UPS in Stand-by mode, have input power to the UPS but the output is switched off.

Step 2: Connect the USB cable

Connect the supplied USB cable to the USB port on the UPS and the other to the USB port on the computer.

Step 3: In Device Manager, check which COM port the USB cable is using.

Step 4: Extract the firmware file

Extract the package with password: 123 on the computer.

Step 5: Open the UPS Reflash Tool

Double click APCUPSReflashTool to run the software.

Easy-UPS Li-ion Firmware Upgrade

Step 6: Select the COM port.

Select the COM port from the Interface dropdown menu.

Step 7: Select the firmware file.

Click the File button and select the firmware file (36-003407-04S1.mot) from the location the file has been saved.

Step 8: Start the upgrade

Click the Update Firmware button to begin the upgrade of the firmware on the UPS.

Note:

1. During the FW upgrade, “UPG” is displayed on the LCD, indicating that the device enters the upgrade mode.
2. When the device is in the “UPG” state, if the upgrade of “ApcUPSReflashTool” is interrupted, please do not disconnect the battery and AC input, just follow the instructions of “ApcUPSReflashTool” to run the “ApcUPSReflashTool” command to perform the upgrade again until the FW upgrade fully complete.
3. Once the FW upgrade succeeds, the UPS will automatically exit the “UPG” mode.

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Step 9: Firmware complete

Click the OK button once the firmware upgrade has been successfully completed.

Step 10: Disconnect AC input and wait until the LCD display is off. The new firmware will be activated when turning on the UPS again.

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